SMPP Integration Guide

SMPP Integration Guide for SMS Applications at Vodafone Germany

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Vodafone GmbH

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Change Log

Version	Date	Owner	Remarks
1.0	28/11/2011	Vodafone GmbH	Initial Version
1.1	01/02/2012	Vodafone GmbH	Reference for GSM 7-bit alphabet added
1.2	20/06/2012	Vodafone GmbH	Supported Data coding values corrected TON/NPI values of source address for short-number in submit_sm updated
1.3	05/05/2014	Vodafone GmbH	TON/NPI values of source address for short-number in submit_sm updated Network Error Codes added Latest SMPP PICS added
1.4	25/02/2015	Vodafone GmbH	Character set encoding explanation for Alphanumeric source-address added
1.5	05/10/2018	Vodafone GmbH	Contacts Updated
1.6	25/07/2023	Vodafone GmbH	Maximum length size of 11 digits for Alphanumeric source address added Details on SMPP Error codes added Contacts updated VF_SMPPv3.4_PICS version updated to 18.10

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1. Purpose

The purpose of this document is to provide information relating to the SMPP Protocol support and compliances between the external applications (SME or ESME) and Vodafone Germany's SMS gateway for the flow of messages between them. The guidelines and recommendations provided further in this document should be kept as reference while communicating with the SMS gateway.

1.1 Scope of the Document

This document contains a current overview on existing SMS Infrastructure at Vodafone Germany and focuses on the integration using SMPP protocols with a detailed description of supported protocol operations. It specifies the command & response format for implementation of SMPP in Vodafone Germany's network.

It is intended for the use and implementation between SMS Gateway, and External Short Message Entities (ESME's). The scope of this document is limited to message transfer between SMSC & associated ESME's. The means whereby the messages arrive at the ESME via an interface other than SMPP is beyond the scope of this document. The document contains only the PDU's supported by Vodafone Germany's SMS Gateway. The non-supported PDU's are not included in the following document.

1.2 Target Audience

The intended audience for this document includes:

- External customers and applications developers responsible for specifying and developing SMPP compliant SME or ESME
- Network equipment providers needing to understand the specifications compliance that are required to be supported for an SMS Gateway.
- Vodafone internal development and engineering teams
- Test and System validation team members who need to verify the compliance of a product to the SMPP standard.

2. Overview of SMSC Infrastructure

Vodafone Germany offers a flexible and customer oriented infrastructure for external applications to connect. The picture below depicts the high-level SMS Infrastructure:

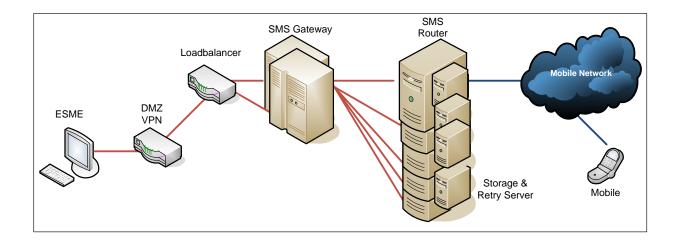


Figure 1: SMS Infrastructure

Vodafone Germany's SMS gateway supports the protocol SMPP version 3.4 only for external applications (ESME, SME) to bind and to send and receive short messages into GSM cellular network.

The external applications can connect either via dedicated leased-line or VPN to Vodafone Germany's network. The SMPP bind session should be established by the external application using TCP/IP port only. The sessions using PSTN or ISDN are not supported.

For integration information, please contact our <u>Developer Support Team</u>. They will provide further details on VPN, IPs, Port etc.

3. SMPP Protocol

The Short Message Peer to Peer (SMPP) protocol is designed as a data communications interface for short message transfer between a Message Center, (SMSC, SMS Gateway) and a SMS application system, (such as a WAP Proxy Server, E-Mail Gateway, Voice Mail Server).

SMPP also enables short message entities (SMEs) outside the mobile network to interface with a Message Center. Non-mobile entities that submit messages to, or receive messages from an SMSC are known as External Short Message Entities (ESMEs).

3.1 Basic Protocol Description

Short Message Peer to Peer (SMPP) protocol is an open message-transfer protocol. It is based on the exchange of request and response Protocol Data Units (PDU) between the ESME and the SMSC over an underlying TCP/IP network connection. The SMPP protocol defines:

- set of operations for the exchange of short messages between an ESME and an SMSC
- the data that an ESME application must exchange with an SMSC during SMPP operations.

For further details please refer to the SMPP v3.4 [SMPPv3.4] specification.

3.2 SMPP Sessions

In order to make use of the SMPP Protocol, a SMPP session must be established between the ESME and SMS gateway. The established session is based on an application layer TCP/IP and is usually initiated by the ESME.

There are three forms of ESME-initiated session:

· Transmitter (TX)

when authenticated as a transmitter, an ESME may submit short messages to the SMS gateway for onward delivery to Mobile Stations (MS). A transmitter session will also allow an ESME cancel, query or replace previously submitted messages. Messages sent in this manner are called application originated (AO) messages.

· Receiver (RX)

A receiver session enables an ESME to receive messages from the SMS gateway. These messages originate from mobile stations and are referred to as application terminating (AT) messages.

Transceiver (TRx)

A TRX session is a combination of TX and RX, such that a single SMPP session can be used to submit AO messages and receive AT messages.

3.2.1 Example SMPP Sessions

To help explain the context of SMPP operations and their related states, the following examples illustrate typical dialogues for the three types of ESME.

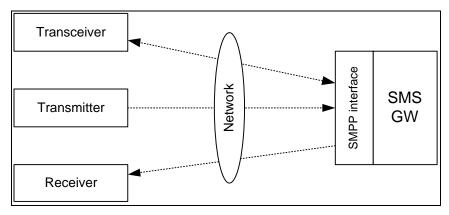


Figure 2: SMPP ESME types

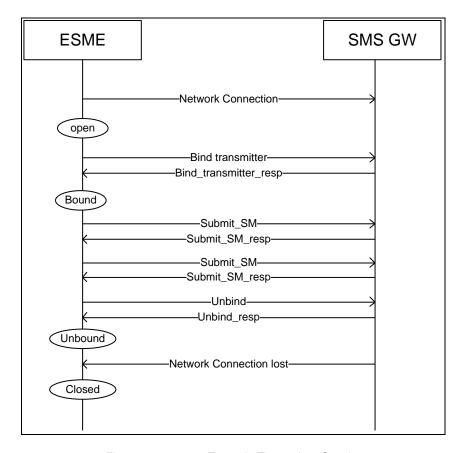


Figure 3: Example Transmitter Session

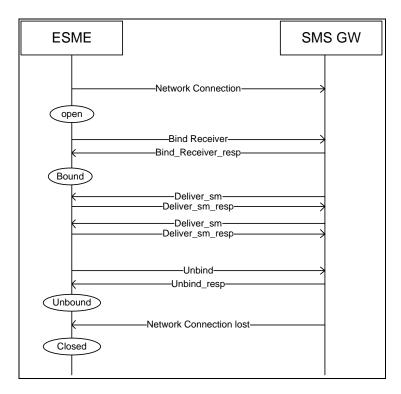


Figure 4: Example Receiver Session

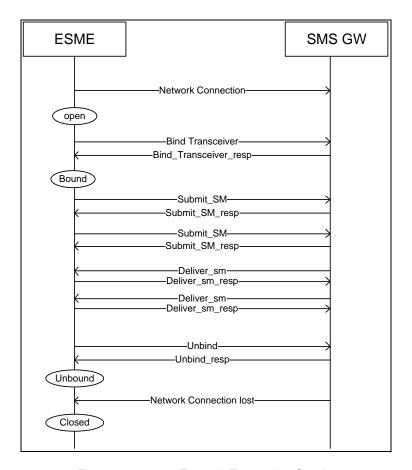


Figure 5: Example Transceiver Session

3.2.2 Supported SMPP Session Operations

Below the table with the SMPP session operations and parameters supported by SMS gateway of Vodafone Germany

Type of bind	Description	Supported
bind_transmitter	This operation requests to bind as a transmitter	yes
bind_receiver	This operation requests to bind as a receiver	yes
bind_transceiver	This operation requests to bind as a transceiver	yes
unbind	This operation requests to close a SMPP session	yes

Table 1: Supported SMPP Session operations

3.2.3 Recommendation on SMPP Session Operations

Vodafone Germany recommends the following settings for the external application account:

Parameter	Values
System ID	4-to-6 digit short-number (same as Short-code set for the account)
System Type	1
Application Bind Type	TRx (Transceiver)
Interface Version	0x34
Address TON (default: Null)	NULL
Address NPI (default: Null)	NULL
Address Range (default: Null)	NULL
Enquire_link is initiated by Application	Yes
Enquire_link frequency	15 seconds
Application Response timeout	15 seconds
Application Inactivity timeout	1800 seconds

Table 2: Recommended SMPP session parameters

In case the external application would like to use different values for the above parameter, please contact our <u>Developer Support Team</u> first.

Please note that any change in the values of above parameter without prior notification to Vodafone may result in bind or connection failure to the SMS Gateway.

3.3 SMPP Operations

After the authentication and connection set up to Vodafone Germany's SMS gateway, the ESME can submit and receive messages. Below the table depicts the SMPP operations recommended by Vodafone Germany:

Type of bind	Description	Supported
enquire_link	This operation provides a check on connectivity status	yes
submit_sm	This operation submits a short text message	yes
deliver_sm	This operation manages AT messages and delivery reports	yes
query_sm	This operation checks the status of previously submitted message	yes
cancel_sm	This operation cancels the delivery of previously submitted message	yes
replace_sm	This operation replaces previously submitted message	yes
generic_sm	This operation indicates the receipt of an invalid PDU	yes

Table 3: Supported SMPP operations

All other operations are not fully supported by the SMS gateway. In case any other operation is used by the ESME, the messages may not get delivered or rejected by the gateway.

Vodafone Germany will not provide support on any operations other than the ones mentioned above and Vodafone reserves the right to bar any operations except the ones mentioned above.

3.3.1 General Guidelines on SMPP Submit Operations settings

Vodafone Germany recommends the following settings of **submit_sm** operation for the external application, when delivering the message to the SMS Gateway:

Parameter	Values
SMPP Operation to be used to send messages	submit_sm (and not data_sm)
Source Address TON	0 (Hakaayan) for Short number
Source Address TON	0 (Unknown) for Short-number
	1 (International) for MSISDN
	5 (Alphanumeric) for Alphanumeric
Source Address NPI	1 (ISDN) for Short-number
	1 (ISDN) for MSISDN
	1 (ISDN) for Alphanumeric
Destination Address TON	1 (International)
Destination Address NPI	1 (ISDN)

Table 4: Recommended SMPP submit_sm operation settings

3.3.2 General Settings on SMPP Deliver Operations settings

Vodafone Germany's SMS Gateway uses the following default settings for **deliver_sm** operation when sending messages to the ESME:

Parameter	Values
SMPP operation used for incoming mobile originated message from the subscriber	deliver_sm
Originator Address TON	1 (International)
Originator Address NPI	1 (ISDN)
Destination Address TON	0 (Unknown) for short-number
	1 (International) for MSISDN
Destination Address NPI	1 (ISDN) for short-number
	1 (ISDN) for MSISDN
SMPP operation used for delivery receipts	deliver_sm
Originator Address TON	Same as destination Address TON of submit_sm
Originator Address NPI	Same as destination Address NPI of submit_sm
Destination Address TON	Same as originator Address TON of submit_sm
Destination Address NPI	Same as originator Address NPI of submit_sm

Table 5: General SMPP deliver_sm operation settings

3.3.3 Limitations on supported SMPP Parameters

The deployed SMS Gateway has certain limitations. Please find below a list:

Description	Values
Supported SMPP version	3.4
SMS Gateway mode	Non-AGW mode*
Maximum Message size accepted by SMS Gateway	640 byte
Maximum Length size of message_id sent by SMS Gateway	13 byte
Maximum Length size of PDU Header accepted by SMS Gateway	2048 byte
Values supported by SMS Gateway in registered_delivery field	0, 1, 5
Payload type values by SMS Gateway	0, 1
Data coding fields supported by SMS Gateway	0(GSM 7bit)**,
	4 (8-bit binary) ***
	8 (16-bit UCS2) ***
Maximum Length size of Alphanumeric source address	11 digits
Character set supported for Alphanumeric source address are any digit 0-9 and alphabetical characters a-z or A-Z. Symbols, special characters including German letters (ä, ö, ü, Ä, Ö, Ü) are not supported	Digits and English- Alphabets only from the standard 7-bit ASCII table
Number of characters sent in the 'text' subfield of 'short_message' parameter of deliver_sm field for Delivery Receipt (see subfield 'text' in Table B-1 of SMPPv3.4 specification)	None

Table 6: Limitations on supported SMPP parameters

Remarks

- *:SMS gateway works in a non-AGW mode, hence only the operations mentioned in the above Chapter "SMPP Operations" are fully supported.
- **: GSM 7bit encoding is unpacked GSM 7bit default alphabet including GSM 7bit default extension table as defined in Chapter 6.2.1 and 6.2.1.1 of the 3GPP TS 23.038. National Language Identifier (Ch. 6.2.1.2) is currently not supported. Please refer to the document [3GPP_TS_23.038] for further details.
- ***: GSM 8bit and 16bit data encoding as specified in Chapter 6.2.2 and 6.2.3 respectively of the 3GPP TS 23.038. Please refer to the document [3GPP_TS_23.038] for further details.

3.4 SMPP Error Codes

The SMPP error status codes retured by SMS Gateway are defined in Chapter 5.1.3 (page 112) of the [SMPPv3.4] specification. The complete set of error codes, description and associated values are mentioned in "Table 5-2: SMPP Error Codes" of the SMPPv3.4 specification.

3.5 Network Error Codes

Vodafone Germany Network is a mobile operator which is complaint to 3GPP standard. Hence, the **Network Type value** is set to **3** in the "network_error_code" parameter. Refer to Chapter 5.3.2.1 (page 152) of [SMPPv3.4] specification.

The table below shows the network error codes that can be received in the network_error_code parameter of the **deliver_sm** of a delivery receipt:

Error Code	Description
1	MT number is unknown in the MT network's HLR
2	MT number is unknown in the MT network's HLR
4	Short message was spooled for retry - not delivered on first attempt
5	MT number is unknown in the MT network's MSC
9	MT number is classed as an illegal subscriber in the MT network's MSC
11	MT HLR sends back "Tele-service not provisioned" error in response to SRI-SM
12	MT handset is listed as an Illegal device on the MSC
13	Customer is barred according to the MT HLR from receiving SMS
15	MT customer is part of a CUG that is not allowed to receive SMS
21	SMS not supported in the MT network
22	SMS not supported in the MT MSC
23	MT number is unknown in the MT network's HLR
27	MT number is unknown in the MT network's HLR
31	MT handset is busy. Signaling control channel is in use for receiving another SMS
32	GPRS channel is busy
34	System failure in the MT network.
35	Data Missing in either the MT HLR or MSC
36	Unexpected data value received in response to a FSM or SRI
40	Memory capacity exceeded on the MT handset
41	MT handset protocol error
42	MT handset is not equipped to support SMS
43	Short message type "0" not supported by the MT handset.
44	MT network unable to replace the SMS on the MT customer's handset

45 Unspecified protocol error on the MT handset 46 Message class not supported on the MT handset 47 Unspecified DCS (Data coding scheme) error on the MT handset 48 Transfer layer PDU not supported by MT handset 49 SIM card full on MT handset 50 MT handset's SIM is unable to store the message 51 Error in MT handset 52 Memory capacity exceeded on the MT handset 53 SIM application toolkit busy on the MS handset 54 SIM data download error on the MT customer's handset 55 Unspecified MS handset error 60 Absent subscriber. No reason known 61 Absent subscriber due to phone being switched off 62 Absent subscriber due to phone out of coverage (cannot be paged by the MSC) 63 Absent subscriber due to being deregistered in the HLR 65 Absent subscriber due to being purged in the VLR (off for 24+ hours) 66 Absent subscriber due to DePRS detached 68 Absent subscriber due to GPRS detached 69 Absent subscriber due to GPRS detached 69 Absent subscriber due to GPRS detached 60 Absent subscriber due to GPRS MS purged in VLR 70 Absent subscriber due to GPRS MS purged in VLR 70 Absent subscriber due to unidentified subscriber on the MSC 71 Absent subscriber due to unidentified subscriber on the SGSN 72 Absent subscriber due to no response via the IP-SM-GW 80 SS7 error. "Duplicate invoke ID" 81 SS7 error. "Service not supported" - The carrier may not support SMS 82 SS7 error. "Returned when the C7 stack is congested 83 SS7 error. Returned when the C7 stack is shutting down. 84 SS7 error. "Unrecognised error" 85 SS7 error. "Unrecognised error" 87 SS7 error. "Unrecognised error" 88 SS7 error. "Unrecognised error" 89 SS7 error. "Service completion failure" 90 SS7 error. "Soloal Title Translation error" 91 Alphanumeric source address contains more than 11 characters or the message content is not GSM compliant		
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88 SS7 error. "Unexpected response from peer" 89 SS7 error. "Service completion failure" 90 SS7 error. "invalid response received" 92 SS7 error. "Global Title Translation error" 93 Alphanumeric source address contains more than 11 characters or the message	86	SS7 error. "Unrecognised error"
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90 SS7 error. "invalid response received" 92 SS7 error. "Global Title Translation error" 93 Alphanumeric source address contains more than 11 characters or the message	88	SS7 error. "Unexpected response from peer"
92 SS7 error. "Global Title Translation error" 93 Alphanumeric source address contains more than 11 characters or the message	89	·
93 Alphanumeric source address contains more than 11 characters or the message	90	SS7 error. "invalid response received"
	92	SS7 error. "Global Title Translation error"
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Table 7: Network Error Codes

3.6 PICS of SMPP

Vodafone Germany has released a PICS document for SMPP version 3.4. Please refer to this document [VF_SMPPv3.4_PICS] for details on SMPP operations and parameters supported by SMS gateway.

Remarks

*:SMS gateway works in a non-AGW mode, hence only the operations mentioned in chapter "SMPP Operations" are fully supported.

4. Contact Us

For **technical** information and queries please contact:

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5. Attachments

Please find below the list of documents that may be attached to form the complete package.

[SMPPv3.4]: Specification SMPP v3.4.pdf

[VF_SMPPv3.4_PICS]: Vodafone Germany SMS Gateway SMPP v3.4 PICS.pdf

[3GPP_TS_23.038]: Specification 3GPP TS 23.038 version 10.0

6. Glossary

List all abbreviations used in the document and describe them.

AGW Application Gateway

DMZ De-Militarized Zone

ESME External Short Message Entity

GSM Global System for Mobile Communications

IP Internet Protocol

ISDN Integrated Services Digital Network

MSISDN Mobile Subscriber ISDN

NPI Numbering Plan Identification

NACK Negative Acknowledgement

PDU Protocol Data Unit

PICS Protocol Implementation Conformance Statement

RX Receiver

SME Short Message Entity

SMPP Short Message Peer to Peer Protocol

SMS Short Message Service

SMSC Short Message Service Centre

TON Type Of Number

TRX Transceiver
TX Transmitter

VPN Virtual Private Network