

# Vodafone Kabel Deutschland GmbH

## Instruction for cancellation

**Right to cancel:** You have the right to cancel this contract within fourteen (14) days without giving any reason. The cancellation period shall be fourteen (14) days from the date of the conclusion of the contract. To exercise your right to cancel, you must notify us (Vodafone Kabel Deutschland GmbH, Customer Service, 99116 Erfurt, Germany, tel.: **0631 352 24 93\***, e-mail: **wlan-shop@kundenservice.vodafone.com**) of your decision to withdraw from this contract in a clear declaration (e.g. by sending us a letter by mail, fax or e-mail). You may use the model cancellation form for this purpose; however, you are not required to do so. The cancellation deadline shall be deemed to have been met if you have sent us the notice of your decision to exercise your right to cancel before the deadline has passed.

\* Charges depend on your tariff for calls to the German fixed network.

**Consequences of withdrawal:** If you cancel this contract, we must reimburse you for any payments we have received from you, including delivery costs (except for the extra costs that arise from you choosing a different delivery service to the cheapest standard delivery option available) without undue delay, and not later than fourteen (14) days after the day on which we are informed about your decision to cancel your contract. We will make the reimbursement using the same means of payment as used for the initial transaction, unless you have expressly agreed otherwise. You will not incur any fees as a result of the reimbursement. If you requested to begin the services during the withdrawal period, you must pay us an appropriate amount that is proportional to the extent of the services already provided at the time at which we are informed about your decision to exercise your right to cancel this contract in comparison with the full coverage of the contract.

KH-18329-A-01 01/16

Last updated: January 2016

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## Cancellation form

► If you wish to cancel your contract, please complete and return this form to:  
Vodafone Kabel Deutschland GmbH, Customer Service, 99116 Erfurt, Germany, Tel.: +49 (0) 631 352 24 93\* oder wlan-shop@kundenservice.vodafone.com.

\*Charges depend on your tariff for calls to the German fixed network.

I/we hereby give notice that I/we cancel my/our contract of sale for the following goods\*\*/the provision of the following services\*\*

\*\* please delete as appropriate.

\_\_\_\_\_

Please indicate service

\_\_\_\_\_

Order date (DDMMYYYY)

### Consumer's personal details:

\_\_\_\_\_

Surname, first name

\_\_\_\_\_

Street, house number

\_\_\_\_\_

Post code

City

\_\_\_\_\_

Date (DDMMYYYY)

\_\_\_\_\_

Signature