

Gerhard Mack

Chief Technology Officer



Gerhard Mack (1968) was appointed as Vodafone Germany's Chief Technology Officer (CTO) in December 2018.

He had previously been Director of Commercial Operations at Vodafone Germany since 1 April 2016. Mack is now responsible for consumer and enterprise customer experience and customer service (mobile, DSL and cable) as well as network infrastructure and IT systems. Under his direction, Vodafone has advanced to market leader for quality and innovations in customer service.

Telecommunications engineer Gerhard Mack has been with Kabel Deutschland and Vodafone since 2006. At Kabel Deutschland he was Senior Vice President Technical Operations before being appointed to the Management Board as COO in 2014. After the takeover by Vodafone, he was responsible for the integration of the technical divisions of Vodafone and Kabel Deutschland as Deputy Technology Director. Before joining Kabel Deutschland Gerhard Mack spent 14 years in various technology-related functions, ultimately as General Manager of the Optical Networks Division for Germany and Eastern Europe, at Alcatel SEL AG in Stuttgart. During his time at Alcatel Gerhard Mack completed a MBA programme at EM Lyon and London Business School.